

SHOPPING GUIDE

A. REGISTERED ACCOUNT

Customers enable to enjoy lower rate while log in purchase.

B. PAYMENT METHOD

1) Deposit to our bank account

Bank: MALAYAN BANKING BERHAD (MAYBANK)

Account Holder Name: WENG THYE BROTHERS CERAMICS TRADING

Account Number: 512-558-308-057

Kindly inform us once payment made and provide us the Order Number and proof of deposit via call at 016-2857700 during business hour: 8.00 a.m. to 7.00 p.m. from Monday – Sunday or email to us at wtbrothe@yahoo.com

2) Credit Card

Customers are allowed to make payment by using MASTER or VISA Card.

C. SHIPPING RATES

1) Peninsular Malaysia:

For first 0 - 3kg: RM11.55 inclusive GST

For the subsequent every 1kg: Additional RM1.60 inclusive GST

2) For East Malaysia and Oversea customers, please contact us at 6016-2857700 or email to us at wtbrothe@yahoo.com for shipping cost information.

Please contact us should you required further information.

D. DELIVERY

Delivery will take 3 to 7 business days once payment made.

E. RETURN & EXCHANGE POLICY

1) Funds will be fully returned to customer only if the products are out of stock with the complete bank account details provided by customers.

2) Products are exchangeable due to the damage during delivery with free return within 24 hours upon receive.